

e-Alert Terms of Service

Delivery. E-Alerts are sent to the designated e-mail address(es) you specify upon enrolling in the service or in special cases the e-mail address entered upon opting in for electronic statements and notices. You may receive e-Alerts ("alerts") via a personal computer through most e-mail software packages and web-based e-mail services, though not every package or service has been tested. Alerts may be sent to mobile phones that accept messaging providing you enter a valid delivery address that may be specific to your mobile carrier. **Your mobile provider may charge you for receiving messages to your phone.**

The e-mail addresses you specify may be changed at any time. If you change e-mail services or mobile providers, or if your e-mail address changes for any reason it is your responsibility to change your alert delivery preferences by modifying your e-Alerts settings from within Interra Online Banking.

Multiple alerts may be added and all or some of your alerts may be modified or cancelled by modifying your e-Alerts settings from within Interra Online Banking.

If you are unable or unsure how to modify your preferences, you may read the FAQs or call any Interra Office for assistance.

Content. You acknowledge that e-Alerts sent may contain sensitive or personal information. Internet e-mail is neither encrypted nor necessarily private. Interra e-Alerts will not intentionally disclose your account number unless you type one in as an account "nickname" which is highly discouraged.

Interra Credit Union will not solicit personal information from you via e-mail, such as name, address, social security number, mother's maiden name, bank account info, password info, etc.

Legitimate e-mails. You may receive legitimate e-mails from the credit union in the form of information, updates or promotions. However, as stated before, we will never ask for personal information.

Disclaimer. Interra Credit Union is not responsible for alerts that are undelivered, lost, or misdirected due to reasons that include: incorrect, invalid e-mail address(es), or messaging accounts that are over-quota, suspended, cancelled, or non-existent; delivery failures due to service interruption, including the sender's or the receiver's messaging carrier ("ISP") being unavailable or the e-Alerts service being offline; factors outside of the reasonable control of Interra Credit Union.

The e-Alerts service is generally available 24 hours a day, seven days a week; however, service may be unavailable from time to time for routine maintenance or due to unscheduled down time.

You agree that Interra alerts are neither your sole nor primary source of account information. Interra e-Alerts are provided as a free, optional service for your convenience. Interra will not be held liable for fees charged to your account, non-sufficient funds situations, returned items, or other damages allegedly due to an alert or lack thereof.