

Interra Credit Union

Discretionary Courtesy Pay Disclosure

It is the policy of Interra Credit Union to comply with all applicable laws and regulations and to conduct business in accordance with applicable safety and soundness standards.

The Membership and Account Services Agreement and Disclosures (Membership Agreement) provided to you at the time you opened your account with us controls the duties, obligations and rights of the Depositor, the Authorized Signatories and the Credit Union with regard to your checking account. The Membership Agreement (and all amendments thereto) shall control any possible conflict, if any, between it and any provision of this Discretionary Courtesy Pay Disclosure. A copy of the Membership Agreement is available to you upon request or at interracu.com.

Courtesy Pay is not a line of credit. However, if you inadvertently overdraw your account, we will have the discretion to pay the overdraft, subject to the limit of your Courtesy Pay and the amount of the Courtesy Pay fee. The Credit Union is not obligated to pay any item presented for payment if your account does not contain sufficient available funds. Any discretionary payment by the Credit Union of an overdraft check (or item) does not obligate the Credit Union to pay any other overdraft check (or item), or to provide prior notice of its decision to refuse to pay such check (or item).

Once your consumer account (primarily used for personal and household purposes) or business account is opened, and thereafter maintained in good standing, as indicated below, the Credit Union will have the discretion to pay overdrafts within the Courtesy Pay limit:

- A) Bringing your account balance positive at least once within every thirty (30) day period (meaning your balance must remain positive after all account activity is posted for that business day);
- B) Not being in default on any loan or other obligation to the Credit Union; and
- C) Not being subject to any legal or administrative order or levy.

Payment by the Credit Union is a discretionary courtesy and not a right of the member/accountholder or an obligation of the Credit Union. The Credit Union in its sole and absolute discretion can cease paying overdrafts at any time without prior notice of reason or cause. This privilege for eligible consumer checking accounts will generally be limited to a maximum of \$500. This privilege for eligible business accounts will generally be limited to a maximum of \$750 overdraft (negative) balance. Of course, any and all fees and charges, including without limitation the Courtesy Pay fees (as set forth in our Fee Schedule), will be included as part of this maximum amount. It may be possible that your account will become overdrawn in excess of the Courtesy Pay limit as a result of the assessment of a fee.

The total of the discretionary Courtesy Pay (negative) balance, which includes any and all fees and charges, including all Courtesy Pay fees is due and payable upon demand, and each member, accountholder and/or authorized signatory will continue to be liable, jointly and severally, for all such amounts, as described in the Membership Agreement. Our standard Courtesy Pay fee of \$32 will be imposed for overdrafts created by checks, ACH, everyday debit card transactions, in-person withdrawals, or by other electronic means. As an added courtesy, we will only assess the Courtesy Pay fee if the paid item draws your account more than \$5 negative. Transactions may not be processed in the order in which they occurred, and the order in which transactions are received and processed may impact the total amount of fees incurred.

For our consumer members the Credit Union will not pay overdrafts for everyday debit card transactions unless the Credit Union has provided you with the notice required by section 1005.17(b) of Regulation E and you have opted in to the payment of these overdrafts. In order to avoid overdrafts due to everyday debit card transactions, the Credit Union will place a hold on your account for any everyday debit card transaction for a period of twenty-four (24) hours. Everyday debit card transactions usually settle within two business days after the transaction is authorized. The amount of the hold will be for the amount authorized, or as permitted under applicable payment network rules. Holds on authorized everyday debit card transactions will be removed prior to settlement where required by applicable payment network rules.

There are many circumstances that will affect your access to the funds in your accounts. Many of these transactions are beyond the Credit Union's control as they are requirements of the payment networks that your transactions are processed through via the merchants with whom you choose to do business. Also, we may place holds on various deposits per banking regulations. Thus, your account records may show an "Actual Balance" and an "Available Balance." The Actual Balance is the total amount of funds in your account(s). The Available Balance is the amount of the Actual Balance that is available for transactions (withdrawals, write checks, debit transactions, online banking or other authorized transactions). You should take care only to make transactions against the Available Balance as these are the only funds you may access for transactions. If you exceed the Available Balance (even though the Actual Balance may be greater) you may overdraw your account as new or additional transactions cannot be processed until funds are available for transactions. This may result in Insufficient Funds Transactions, Returned Items and Fees including Overdraft Protection Fees as a result of exceeding your Available Balance. To know the Available Balance you may check – list resources member can check as offered by your Credit Union – e.g. online banking, telephone call resources, etc.). For further information, contact the Credit Union or refer to your Membership and Account Services Agreement and Disclosure Booklet.

Both consumer and business accountholders may opt out of the Courtesy Pay services at any time by contacting one of our Member Service Representatives.

Contact Interra

Phone Center

574.534.2506

Mailing Address

PO Box 727
Goshen, IN 46527

Website

interracu.com

Shared Branch Network

co-opsharedbranch.org

Interra Connect

574.533.7484 • 877.800.3228

Courtesy Pay Service



We've got you covered



YOUR SAVINGS INSURED TO \$250,000 PER ACCOUNT



AMERICAN SHARE INSURANCE

By members' choice, this institution is not federally insured.

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Courtesy Pay lets you keep small oversights small

Whether it's an honest mistake in balancing your checkbook, an unforeseen expense or a temporary shortfall, sometimes your balance can fall on the wrong side of zero. Interra Credit Union can help you make sure that small concerns won't get any bigger with Courtesy Pay.

With Courtesy Pay, Interra has the discretion to honor overdraft transactions up to your maximum preset limit – helping you avoid merchant's returned check fees and allowing you to stay in good standing with the people you do business with.

Who is covered by Courtesy Pay?

All you need is an eligible checking account. If you qualify, your Courtesy Pay limit is automatically assigned to your account.

How Courtesy Pay works

As long as you maintain your account in good standing (as defined in the Discretionary Courtesy Pay Disclosure), Interra may elect to honor overdrafts up to the Courtesy Pay limit on your account. You will receive a notice each time items are paid using the Courtesy Pay service.

What does Courtesy Pay cost?*

There is no additional cost associated with this privilege unless you use it. However, you should keep in mind that you will be charged a Courtesy Pay fee of \$32.00 per item, up to a maximum of five items per day, that would have created an overdraft on your account. Please note that all fees are included as part of your maximum Courtesy Pay limit. As an additional

courtesy, we will only assess the Courtesy Pay fee if the paid item draws your account more than \$5 negative.

Overdrafts beyond your Courtesy Pay limit

Overdrafts above and beyond your established Courtesy Pay limit may result in items being returned to the merchant or payee. The normal non-sufficient funds (NSF) fee of \$32.00 will be charged per item and assessed to your account.

How quickly must I repay my Courtesy Pay?

You must bring your account to a positive balance at least once within every 30 days (meaning your balance must remain positive after all account activity is posted for that business day). If you are unable to do so, you will receive a letter from Interra informing you of the situation and your options. If, after 30 days, your account has not been brought to a positive balance, Interra will suspend your Courtesy Pay privilege and take other steps to receive the funds.

Accessing Courtesy Pay

The chart to the right is designed to help you understand the different ways you may access your Courtesy Pay limit and if the limit is reflected in the balance you receive.

Access points	Is my Courtesy Pay available?	Does the balance show my Courtesy Pay limit?
Writing a check	Yes	N/A
Automatic withdrawals (ACH)	Yes	N/A
Interra Bill Pay	Yes	No
Interra debit card	Yes (with opt-in)	No
ATM withdrawal or balance inquiry	No	No
Interra Online banking	No	No

What if I don't want Courtesy Pay on my checking account?

You may waive the service by calling Interra at 574.534.2506 or 888.432.2848 or visit any office. Your waiver of the Courtesy Pay service may result in returned and/or declined items if there are not sufficient funds to cover them.

Alternative ways to cover an overdraft

All overdrafts will first attempt to be paid through any existing overdraft protection or line of credit services established on the account. Consider these alternative ways to cover your overdrafts:

Ways to cover your overdrafts	Example of possible cost for each overdraft
Good account management	\$0
Automatic transfer from savings	\$0—Regulation D limits apply
Overdraft line of credit	No annual fees 12.00% annual percentage rate
Courtesy Pay	\$32 per item (see "What does Courtesy Pay cost?" for details)
Item returned non-sufficient funds	\$32 per item, plus merchant fees