



Interra Credit Union Announces Senior Level Promotions

September 9, 2019 – Phil Wiens, Angie Pletcher and Joel Richard have been promoted to senior level positions at Interra Credit Union, Goshen, Amy Sink, CEO, announced today. “With proven records of leadership within the Interra organization, these experienced people will lead teams that are singularly focused on supporting the goals of the credit union to best serve our members,” Sink said.

With nearly 30 years of experience at Interra in a variety of leadership roles, Wiens has been promoted to Senior Vice President/Chief Lending Officer, leading various lending divisions, treasury management and wealth services. Wiens has a breadth of experience throughout the organization, previously holding executive positions in lending, retail and operations. He also has worked in consumer and mortgage lending and as a commercial lender for more than a decade.

“Interra is committed to providing trust and value to every member we serve and to every community in which we operate,” Wiens said. “Highly engaged professionals at all levels within our organization have a strong heritage and history of delivering on this commitment. “



Originally from Kansas, Wiens earned a bachelor’s degree from Goshen College. He has been active in the community, with previous involvement on the Oaklawn Hospital Board of Directors; Nappanee Boys and Girls Club; Elkhart County Fair Finance Committee and Foundation Committee and Goshen Noon Kiwanis. Wiens and his wife, Krista, have two children, Kennedy and Cooper, and reside in Nappanee.

Pletcher has been promoted to the position of Senior Vice President of Enterprise Risk Management at Interra. With added responsibilities, she plans and executes internal and external risk management strategies and managing regulatory change, including interaction with regulators. Pletcher directs and provides oversight to a variety of teams at the credit union, including those working in the areas of the Bank Secrecy Act, deposit and lending compliance, vendor management, collections and workout, and Security and Loss Prevention.





With 20 years of experience at Interra, Pletcher has primarily focused her career in the areas of compliance and enterprise risk management. She has completed several certifications through the credit union industry, including Credit Union Enterprise Risk Management Expert (CUERME) and Bank Secrecy Act Compliance Specialist (BSACS). She is frequently called upon to participate in risk, compliance and fraud roundtables.

“After 20 years at Interra, I’m passionate about carrying out the mission, to be our members’ most trusted and valued financial resource,” Pletcher noted. “The difference at Interra is that our members remain at the heart of everything we do.”

A lifelong Goshen resident, Pletcher graduated from Goshen High School and earned an Associate of Arts degree from Vincennes University/Indianapolis campus, in American Sign Language and Deaf Studies. She and her husband, Chad, have two adult daughters, Carly and McKenzie. Pletcher is an active member of her church, including involvement in its safety program.



Richard has been promoted to the position of Senior Vice President of Member Experience, having most recently served as Vice President of Retail Operations. He leads a team that is responsible for the member branch experience. He also oversees all Interra facilities projects and maintenance.

Since joining the Interra staff almost 12 years ago, Richard has held many leadership roles within the branch and retail divisions, as well as operations, security and loss prevention. “Interra is committed to serving our members and our communities,” he said. “I’ve had the privilege of being a part of several credit union-based programs around collaboration and innovation, all with the sole focus of improving the member experience. Our team is driven and passionate about delivering a superior branch experience around our mission of building trust and adding value with each of our members,” he added.

A lifelong Elkhart County resident, Richard graduated from NorthWood High School, Nappanee, and went on to Manchester University where he graduated with a bachelor’s degree in Business Management. He and his wife, Jami, live in the Dunlap area with their two young children, Braxton and Jade. He has been a member of Goshen Noon Kiwanis and is active in his church, where he has held a variety of leadership positions.