



Interra Convenient Banking
 Interra continues to offer convenient ways for you to manage your account and complete transactions. See some of your options for a variety of banking needs.
Drive-thru or night deposit: Make deposits or handle other transactions without entering an Interra office for 362 and more information.
Online Banking: Conduct a range of transactions through our website or mobile app. Visit [interra.com](#) for 362 and more information.
ATM: Find an Interra ATM or participating AllianceOne surcharge-free ATM at [www.interra.com](#).
Interra Connect Phone Banking: Access transaction information, check balances, make transfers by phone and much more!
Interra Contact Center: Available by phone 24/7. Or chat online M-F 9am-5:30pm EST and Saturday 9am-12:00pm EST.

	Drive Thru	Online Banking	Night Deposits	ATM	Interra Connect Phone Banking	Interra Contact Center: 574.534.2506
Check Deposit	✓	✓	✓	✓	✓	✓
Cash Deposit	✓	✓	✓	✓	✓	✓
Withdraw Cash	✓	✓	✓	✓	✓	✓
Loan Payments	✓	✓	✓	✓	✓	✓
Transfer Funds	✓	✓	✓	✓	✓	✓
Check Balance	✓	✓	✓	✓	✓	✓
Send Money to Friends or external account	✓	✓	✓	✓	✓	✓
Open Personal Checking or Savings Account	✓	✓	✓	✓	✓	✓ Existing Member
Apply for a Loan	✓	✓	✓	✓	✓	✓
Online Banking Enrollment	✓	✓	✓	✓	✓	✓
Order Checks	✓	✓	✓	✓	✓	✓
PIN Changes for Debit Cards	✓	✓	✓	✓	✓	✓ 964.965.2373
Reveal Online Banking Password	✓	✓	✓	✓	✓	✓
Interra Connect Enrollment	✓	✓	✓	✓	✓	✓
Account Maintenance	✓	✓	✓	✓	✓	✓

At Interra, you have the option to “skip the line and save some time.” While our branches are currently operating by appointment, we understand that there can be increased activity and delays at our drive-thru. While staff is working as quickly and efficiently as possible, utilizing Interra’s digital tools and other resources could assist with shorter wait times.

Instead of our drive-thru, you may want to consider these additional ways to complete transactions.

Deposits: The branch night deposit box and ATM offer onsite deposit capabilities. Or use [mobile deposit](#)¹ right from your smart phone.

Online Banking: You can complete a variety of transactions, make a loan payment, transfer funds, pay bills, view statements and more! Find out more information [here](#).

- **Schedule an Appointment:** If your financial needs require staff assistance, you can schedule an appointment. [Click here to make an appointment](#) for either in person or by phone. Or call Interra at 574-534-2506 to talk to a service representative. Need more information on how to schedule an appointment? [Click here](#) to access our helpful instructional video.
- **Need more options?** [Click here](#) for additional convenient banking resources or [here](#) for a full FAQ regarding services.

Again, we apologize for any delays you may currently experience at our drive-thru locations. Interra continues to stay diligent in providing you with exceptional service during these unprecedented times. Thank you for your continued trust and patience!

Merry Match

Interra’s 27th annual Hometown Giving is underway. Merry Match² is accepting monetary donations at all offices for the communities we serve. **New this year!** You can make your Merry Match contributions online. [Click here](#) to donate today. Interra will match all donations up to \$20,000!



2020 has proven to be a challenging year. We **thank you** for your participation in helping to change lives during this year’s Hometown Giving!

¹Online Banking enrollment required for mobile deposit capabilities. Data carrier rates may apply. ²All contributions to Hometown Giving through Merry Match are not tax-deductible and are dispersed at the discretion of Interra Credit Union. Hometown Giving is a service project and is not a 501(c)3 organization, but makes its donations to those types of organizations.



AMERICAN SHARE INSURANCE Your savings insured to \$250,000 per account. By members' choice, this institution is not federally insured.

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