



INTERRA CREDIT UNION ANNOUNCES PROMOTIONS

March 11, 2022 – Interra Credit Union announces the promotions of Liz Bortrager, Candace Gleason, and Nicole Henschen, Joel Richard, Chief Experience Officer, announced recently. “These individuals have exhibited consistent leadership growth within the organization and live out our mission both professionally and personally,” stated Richard.

With over 20 years of experience at Interra, Bortrager has been promoted to Vice President of Retail Operations, leading retail operations and overseeing branch management. During her tenure, she has held various roles within Retail, most recently serving as Assistant Vice President, Regional Retail Manager.



Liz Bortrager



Candace Gleason

Gleason has been promoted to Vice President of Business Intelligence & Digital Strategy, where she will be developing strategies and presenting data in actionable formats that better enable the credit union to make decisions that overall impact the member experience. She will additionally oversee all digital platforms and develop competitive strategies that best serve members’ needs. Gleason has been a part of the Interra team since 2014, previously serving as the Vice President of Digital and Account Operations.

Henschen has been promoted to Ligonier Branch Manager, where she will lead the retail team and oversee daily branch operations for that location. With over eight years of experience at Interra, Henschen has served in a variety of roles from agribusiness to retail. Previously, she served as the Senior Member Advisor at the LaGrange branch.



Nicole Henschen

Interra Credit Union, headquartered in Goshen, was chartered in 1932 and has assets of \$1.6 billion. The credit union’s field of membership spans 18 counties in northern Indiana, with more than 300 full and part-time employees serving more than 87,000 members. Interra currently operates 16 offices in Elkhart, Kosciusko, LaGrange, Marshall, and Noble counties in Indiana and via a suite of robust electronic services at interracu.com.

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