



## Interra Credit Union Expands Mortgage Team

IMMEDIATE RELEASE, May 30, 2025 – Interra Credit Union is pleased to announce the addition of four experienced professionals to its growing Mortgage Loan Advisor team. Dan Coons, Karen Hale, Jackie Powell, and Joey White have transitioned into new roles within the mortgage department, bringing with them a deep understanding of member service, community engagement, and financial guidance.

Each team member brings a unique and valuable background to their new role:

- **Dan Coons** previously served as Manager of Interra’s Member Relations Center, where he developed a strong foundation in member support and service leadership.
- **Karen Hale** has progressed through several roles at Interra, including Advisor, Senior Advisor, and most recently as a HELOC Specialist, showcasing her depth of knowledge and passion for helping members reach their financial goals.
- **Jackie Powell** was formerly the Branch Manager at Interra’s Plymouth location, known for her community involvement and commitment to building member relationships.
- **Joey White** served as the Branch Manager in Shipshewana, where he earned a reputation for personalized service and trusted financial guidance.

“We are excited to welcome Dan, Jackie, Joey, and Karen to the mortgage team,” said Phil Wiens, Chief Lending Officer at Interra Credit Union. “Each of them brings a wealth of experience and a strong connection to our members and communities. Their ability to build trust, communicate clearly, and offer sound advice will be invaluable as they help members navigate one of life’s most important decisions – buying a home.”

The transition reflects Interra’s continued commitment to promoting talent from within and leveraging employees’ strengths to better serve its members. Having already established strong relationships and deep trust in their previous roles, these advisors are uniquely positioned to walk alongside members during the home buying process, offering personalized support and guidance from start to finish.

Interra’s Mortgage Loan Advisors are available to assist members with everything from first-time home purchases to refinancing and home equity solutions. With a focus on local decision-making and community-oriented service, Interra continues to be a trusted partner in homeownership.

For more information about mortgage services at Interra Credit Union, visit [interracu.com/mortgage](https://interracu.com/mortgage).

### About Interra Credit Union.

Interra Credit Union, headquartered in Goshen, Indiana, was chartered in 1932 and has assets of \$1.8 billion. The credit union’s field of membership spans 24 counties in northern Indiana, with more than 325 full and part-time employees serving nearly 90,000 members. Interra currently operates 16 offices in Elkhart, LaGrange, Kosciusko, Marshall, and Noble counties in Indiana and via robust electronic services at [interracu.com](https://interracu.com).



Dan Coons



Karen Hale



Jackie Powell



Joey White

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