

LaGrange Office Now Open!

Interra is excited to announce the opening of our 16th office which is located in LaGrange, Indiana. This is Interra's third location in LaGrange county. A ribbon cutting ceremony took place on Tuesday, March 30th to celebrate the grand opening.

The 3,200 square foot full-service office includes lobby services, a drive-up, a night depository and an ATM. Along with full-service banking capabilities to best serve the LaGrange community, the office also includes local lending options for consumers, mortgage, agribusiness and commercial service needs plus personal financial planning.

Interra remains the sole credit union provider in LaGrange county and is committed to being the most trusted and valued financial resource for its community members.

Interra's LaGrange office is located at 209 E. Central Avenue, LaGrange, one block east of highways 9 and 20.



Front Row (left to right): Carl Stoltzfus, Board Treasurer for Interra Credit Union; Jim Henning, Chief Financial Officer; Randy Zimmerly, Associate Director for Interra Credit Union; Joel Richard, Senior Vice President of Member Experience; Andy Marshall, Chief Operating Officer, Amy Sink, Chief Executive Officer; Beth Sherman, Executive Director of the LaGrange Chamber; Liz Borntrager, Regional Branch Manager; Haley Nickell, LaGrange Branch Manager; Phil Wiens, Chief Lending Officer; Tim Yoder, Chairman of the Board for Interra Credit Union; Octavia Yoder, Executive Director of the LaGrange County Community Foundation.

Interra Announces Election Results

Results of the 2021 Interra Credit Union election were announced at the Annual Meeting, which was held on Monday, March 22nd.

Tim Yoder of Goshen, and David Eby of Wakarusa, were reelected to three-year terms on Interra's Board of Directors, with Yoder remaining Chairman of the Board. Interra members also reelected Darin Short of Goshen, to a three-year term on the Supervisory Committee.



Refer A Friend - for \$25

Some things are meant to be shared.

Spread the word about Interra Credit Union as the financial institution you know and trust. Then, encourage your family, friends and coworkers to make the switch. Just go to interracu.com/friend for more information or text the word "FRIEND" to 574.534.2506.¹

We'll pay you \$25.00 for the kind referral and your friend or family member can receive up to \$40!



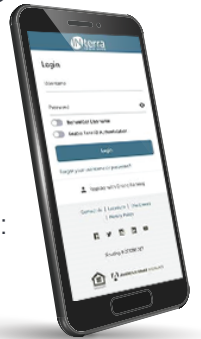
¹Refer A Friend (RAF) incentive for new member relationship with Interra Credit Union, age 18 and older; no previous relationship within the last six months and no previous losses to the Credit Union. RAF \$25 incentive will be deposited into referring member's account within 60 days of the new account opening. Referred members must meet checking account eligibility and account opening criteria, including \$25 minimum opening deposit. If qualifications are met, the referred new account could receive up to \$40 RAF incentive within 30 days of account opening with debit card and first direct deposit of \$100 or more. Direct deposit must be made within 60 days of account opening. RAF incentive will be reported as dividend income. Maximum 10 RAFs annually. Terms and conditions of this offer, including its termination, may change without prior notice. Text and data rates may apply.

Online Banking Updates Coming Soon!

Interra is committed to providing you with technology that helps you bank even easier. We're pleased to announce an update to your online banking experience to make it more interactive, customizable, and responsive. More information will be provided in May on our website, in email communication, and in the newsletter.

To our existing online banking users, please note that beginning 5/18/21 the proper browser and operating systems required for Interra's online banking will be the following:

-  **Microsoft:**
 - Internet Explorer® will no longer be supported.
-  **Microsoft Edge:**
 - Updated to one of the last 2 versions.
-  **Mozilla Firefox:**
 - Updated to one of the last 2 versions.
 - Apple iPhone®, iPad® and Apple Watch® = iOS 11.4 or higher
 - Android® mobile/tablet = Android 5.0
-  **Apple Safari:**
 - Updated to one of the last 2 versions.
 - Apple iPhone, iPad and Apple Watch = iOS 10 or higher
-  **Google Chrome:**
 - Updated to one of the last 2 versions.
 - Android mobile/tablet = Lollipop 5.0 or higher



Don't forget, more information will be provided in early May!



Meet Daniel. He's a
"time for a new ride"
member.

We get it. And we've got it.

interracu.com/auto

Good Friday Holiday

All Interra offices will close at noon on Friday, April 2, 2021, in observance of Good Friday. We will be open on Saturday, April 3rd, for normal business hours.



International Wire Update

Beginning April 1, 2021, International Wire Transfers may be submitted up to 3:00 pm EST on a business day for same day processing. This is an hour extension to the previous submission time of 2:00 pm EST.

Bill Pay Spring Sweepstakes!



Interra is participating in the "Season of Spring Sweeps" promotion that will run from April 1 through May 31, 2021.

Members who are Bill Pay subscribers will receive email communications throughout the duration of the promotion. Members will be notified by email with every qualifying transaction. They will be entered into a door prize drawing and have the chance to win 1 of 10, \$1,000 prizes.

Qualifying transactions include:

- Activate an eBill
- Add and pay a new bill
- Set up a recurring payment

There is no cost to participate in this sweepstakes. Visit www.advisorsplus.com for sweepstake rules. Good luck!

Have you recently updated your phone number, email, or home address?

If so, please share your new contact information with us so that we can confirm our records are correct.

Call: 574.534.2506

email: msg@interracu.com



Going Away Please Let Us Know

Spring Break is right around the corner! Families may decide to take a vacation during this time. To prevent fraud, systems are in place to identify purchases or charges that you make outside your normal activity, both in terms of geography and type of transaction.

In an attempt to avoid unanticipated disruptions in debit or credit card access, Interra Credit Union has a **Travel Status Form** to retain information about members' travel plans. You can provide the information in one of two ways:

- Complete the form online at: **interracu.com** and click on the "travel" banner on the website's homepage.
- Call Interra at 574.534.2506 or 888.432.2848 and a representative will assist you.

If your card is lost or stolen, please contact us immediately.

- Call Interra
- Call a card contact center
 - Debit card center: 888.908.7797
 - Credit card center: 800.449.7728

Safe travels...and have fun!

Get connected today!



Hours and Locations

Visit interracu.com/hours-locations
or call 574.534.2506 or 888.432.2848



EQUAL HOUSING
OPPORTUNITY



AMERICAN SHARE INSURANCE Your savings insured to \$250,000 per account. By members' choice, this institution is not federally insured.

NMLS #: 623379

