# Ntouch

# JoinIN To Help Neighbors in Need

Starting out as a coat drive in the early 90s, Interra's annual holiday service project, Hometown Giving, is kicking off its 29<sup>th</sup> season. Throughout the years, Hometown Giving has grown to encompass several projects that raise donations for over 30 nonprofit organizations in the communities we serve.

Hometown Giving's success and growth comes from the generous support and donations we receive year after year from our members and staff.



### Merry Match

Make an even greater impact from your donation with a match from Interra. You give. We match. Give what you can and Interra will match all donations up to \$20,000!<sup>1</sup> Donations can be made at the branch on through the Transfer/Donate button in your online banking.



### Wish Lists and Additional Activities

Interra's service project committee has been hard at work determining needs and compiling wish lists for our nonprofit recipients This year, the credit union is supporting various organizations in the five counties Interra serves.

You will find Angel Trees at all 16 Interra locations. We encourage you to browse through and select an angel tag (or 2) that resonates with you. When a tag/s is taken, and the item/s is purchased, please return the new, unwrapped item/s, to any Interra office by the due date listed on the tag.

During Hometown Giving, Interra staff members hold a variety of internal fundraising initiatives that place an emphasis on service, including dress down days, a premier silent auction, and a raffle all in order to support this holiday service project.



December 2022

# The agencies supported by Hometown Giving this year include:

ADEC, Agape Missions of LaGrange County, Arc Opportunities of LaGrange County, Bashor Children's Home, Baugo Adopt-A-Family, Boys and Girls Clubs of Elkhart County (Elkhart, Goshen, Middlebury, Nappanee), Boys and Girls Clubs of Marshall County (Bremen & Plymouth), Cancer Resources, CAPS, Cardinal Services, Center for Healing and Hope, Church Community Services/Soup of Success, Clothes and Food Basket of LaGrange County, Elkhart County Council on Aging, Elijah Haven, Fairfield Food Pantry, Family Christian Development Center, Five Little Stones, LaGrange Miracle Tree, Lakeland Youth Center, Lighthouse Day Care, Maple City Kiwanis Tools 4 Schools, Marshall County Neighborhood Center, Salvation Army – Goshen, RETA, Ryan's Place, Sleep in Heavenly Peace, St. Joe Valley Blue Star Mothers, Spa Women's Ministry, Syracuse Food Pantry, The Villages, and The Window.

<sup>1</sup>All contributions to Hometown Giving through Merry Match are not tax deductible and are dispersed at the discretion of Interra Credit Union. Hometown Giving is a service project and is not a 501(c)3 organization but makes its donations to those types of organizations.

### Interra to Host Annual Blood Drive

An important element of Interra's annual Hometown Giving holiday service project, is our partnership with the South Bend Medical Foundation in hosting a blood drive for the community.

### This year's blood drive will take place:

Date: Monday, December 5, 2022 Time: 10:00 am – 6:00 pm Location: Interra Credit Union – Main Office 300 W Lincoln Ave. Goshen, IN 46526 INTERRA BLOOD DRIVE

Sign up online: https://givebloodnow.com/donorportal/ donate-blood?mobile\_code=382119

All successful donors will receive a voucher for a FREE turkey to enjoy this holiday season. Additionally, the South Bend Medical Foundation will donate \$10 to the Blue Star Mothers, St. Joseph Chapter, for each successful blood donation received. Blue Star Mothers is an organization that supports active-duty service members, veterans, and their families.

If you have questions or need more information about donating blood, contact the South Bend Medical Foundation at 574.234.1157 or donors@sbmf.org.

### Do we have your most up-to-date address and contact information?

We know that during a move or big change, remembering to notify Interra of your updated contact information may not be first thing on your mind. But we sure would like it to be the second. There are times during our financial partnership that Interra may need to reach out to you to provide you with important information about your products, our services and security facts.

How about taking a moment and double checking to be sure your contact information is accurate? You can: 1. View your **Profile** in your **online banking and submit changes**. 2. Verify with an **Advisor** when you visit an Interra office

If you receive a paper statement, having your current mailing address on record is vitally important. Remember, returned mail and bad addresses can incur a \$5.00 monthly fee. So go ahead and double check your information today!



Excellence. Integrity. Invested.

# Debit to Win It.

Get an automatic entry every time you use your debit card in October, November and December 2022.

Win... Snowblower

Visit interracu.com/winit for more details.

# Banking

Tis the season for giving! Maybe you're splitting the cost of a gift for a loved one with a family member and looking for a quick and safe way to transfer payment to one another. Look no further! As an Interra member, you can easily transfer from member to member through online banking.

### These easy steps can be achieved right at your fingertips:

- 1. Log into your online banking.
- 2. Choose "Transfer."
- 3. Choose "Add Member to Member Account."
- 4. Choose the "M2M Code" button.
- 5. In the "M2M Code" line enter the designated M2M code.
- 6. Add the M2M Nickname.
- 7. Choose "Add Account."
- 8. Now you can easily transfer funds to one another.

Simply type in the code to make another transfer for future needs! Call Interra at 574.534.2506 if you have any questions or need further assistance.

This Call for Nominations is a request for enthusiastic members interested in helping to build the credit union by overseeing the governance of our financial cooperative. Individuals will make a commitment to serve in a way that best represents the shared interest of all Interra members. Officials are elected by fellow members; however, experience in financial services or as a board member is not required. In 2023, three (3) seats on the Board of Directors and one (1) on the Supervisory Committee, all 3-year terms, are up for election.

### To be eligible, the individual must:

- be an Interra member in good standing, meeting qualification criteria;
- submit the Board of Directors and Supervisory Committee Application/Agreement; and
- meet the requirements of the Board of Directors or Supervisory Committee job description

If you are interested in running for a position, please call Interra at 574.534.2506, ext. 7262, to obtain an application and related information. The deadline for delivery of all required information is at the end of the business day on Friday, January 13, 2023.

In accordance with the Board of Directors Governance Manual and the Bylaws of Interra Credit Union, the Nominating Committee will review applications and establish a slate for the 2023 ballot, holding the right to approve any and all names that will be placed on the ballot. The election will be conducted online from March 6-20, 2023. The Annual Meeting is scheduled for March 20, 2023, beginning at 5:30 pm, at the Interra main office in Goshen.

Additional information about the election and the Annual Meeting will be provided in the future through in-branch materials, online and via email.

# Keep Your Business Protected with Positive Pay

To best protect our business members from fraudulent attempts, Interra offers Positive Pay<sup>1</sup>. This is an automated fraud detection tool, designed to prevent check and ACH fraud, providing further protection for our business members and their operation.

- Provide a listing of authorized checks and/or ACH debits.
- Receive exception alerts when any check or ACH debit does not match.
- Stop any check or ACH debit exceptions.

To learn more, contact Interra Business Services by calling 574.534.2506 ext. 7015 or by emailing businessdept@interracu.com. <sup>1</sup>Positive Pay is offered to business members at a monthly charge. See Business Account Fee Schedule.

# 90 Years of Celebrating Interra

As 2022 comes to an end, we reflect on a year of 90<sup>th</sup> birthday celebrations! We were able to celebrate in a variety of ways this year with our members including a corporate-wide birthday party in February, an ice cream social event at the Elkhart County 4-H Fairgrounds, through offering a variety of throwback promotions such as Debit To Win It and honoring our 90,000<sup>th</sup> member. Interra has loved celebrating alongside you, our members, during our 90th year of service. Thank you for your continued trust in Interra.

### Holiday Hours

Saturday, December 24 – Christmas Eve All offices will be closed.

Monday, December 26 – Christmas Day Observation All offices will be closed.

Monday, January 2 – New Year's Day Observation All offices will be closed.

Get connected today!

Hours and Locations Visit interracu.com/hours-locations or call 574.534.2506 or 888.432.2848



AL HOUSING AMERICAN SHARE INSURANCE Your savings insured to \$250,000 per account. By members' choice, this institution is not federally insured. NMLS #. 623379