February 2022

Interra's Hometown Giving Project Supports Local Nonprofits

Ntouch

Interra Credit Union held its 28th annual Hometown Giving holiday service project where staff and members raised more than **\$36,000 to benefit 35 nonprofit agencies** throughout the five counties the credit union serves. These agencies focus on the needs of adults and children, meal providing, clothing, medical supplies, and education.

"As part of Interra's commitment to Do Well To Do Good™, the generosity of Interra's staff in order to help make a difference in the lives of others, is heartwarming," stated Jim Henning, Chief Financial Officer.

A corporate donation of \$20,000, fundraisers by staff totaling more than \$13,000 and member donations of nearly \$4,600 through the Merry Match initiative accounted for the monetary donations raised. Interra staff members also volunteered to help raise funds for Goshen Salvation Army by participation in bell ringing. In addition to the dollars collected, staff assisted Soup of Success with filling soup bags for resale and hundreds of Angel Tree wish list items were distributed in order to provide provisions to the recipient organizations. Holiday gifts were purchased and delivered through adopt-a-family programs for Lakeland Youth Center, ADEC, and Fairfield Food Pantry and Interra sponsored parties for Bashor Children's Home and Boys & Girls clubs throughout Elkhart County.





Members of Interra Credit Union's Hometown Giving service project committee surround Joel Richard, Senior Vice President of Member Experience, and Jim Henning, Chief Financial Officer. More than \$36,000 was donated to nonprofit agencies throughout Interra's communities.

"Now more than ever we have witnessed compassion," shared Joel Richard, Senior Vice President of Member Experience. "Our staff's donations of not only their time and treasures but also their talent, makes Interra's Hometown Giving another reason why we adamantly remain so invested in our communities."

The recipients of the monetary donations or wish list items collected include: ADEC, Agape Missions of LaGrange County, Arc Opportunities, Bashor Children's Home, Boys & Girls Clubs (Bremen, Goshen, Elkhart, Middlebury, Nappanee, and Plymouth), Bremen Bags, Cancer Resources of Elkhart County, CAPS, Cardinal Services of Marshall County, Center for Healing & Hope, Church Community Services/Soup of Success, Clothes & Food Basket of LaGrange County, Elijah Haven, Elkhart County Council on Aging, Fairfield Food Pantry, Family Christian Development Center, Five Little Stones, LaGrange Miracle Tree, Lakeland Youth Center, Lighthouse Ministries of Noble County, Marshall County Neighborhood Center, New Start Ministries, RETA, Ryan's Place, St. Joe Valley Blue Star Mothers, Sleep In Heavenly Peace, Spa Women's Ministry, Syracuse Food Pantry, The Villages, Wakarusa Elementary School and The Window.

Topeka's Grand Opening & Member Appreciation Party

Join IN as Interra's Topeka office will be relocating! We'll be moving just a short distance down the road from our current location into the heart of Topeka. Our new office will boast a bigger lobby, drive-thru and ATM. You're invited to join IN as we celebrate our grand opening with a member appreciation party on Friday, February 11.



Here are some helpful dates as we transition to our new location:

- Saturday, February 5 Office closed. The current office located at 336 E. Lake Street will be permanently closed.
- Tuesday, February 8 Drive-thru & ATM available at the new location (210 W. Lake Street).
- Wednesday, February 9 Lobby and full services open at the new location.
- Friday, February 11 Join IN for a Member Appreciation Party.



Interra Turns 90!

In 1932, the country was in the midst of the Great Depression. Banks were closing while communities needed financial resources. Seven local Elkhart County residents combined their money together in order to find a way to help neighbors take care of each other. On February 23, 1932, the first charter members created Elkhart County Farm Bureau Credit Union with \$19.50 in order to spearhead the credit union movement and to stand firm on the principal of **"people helping people."** At that time, Farm Bureau Credit Union, known today as Interra Credit Union, opened its first location on West Lincoln Avenue in Goshen.

This year, Interra celebrates 90 years of serving you, our members. To kick off our activities, all Interra offices invite you to our 90th Birthday Bash happening on **Wednesday**, **February 23.** Stop by your branch on this day and join us for a birthday party you won't want to miss!



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 24/7 account access
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Interra Board Elections Happening in March

Did you know that your membership at Interra means that your vote counts in determining our board and supervisory committee? As a member, you'll have the opportunity to cast your vote for new board and supervisory individuals during our March election.

The slate of candidates will be announced in the March issue of the INtouch member newsletter and their profiles will be available for review. The election will be conducted from March 7-21, 2022. The 90th Interra Annual Meeting will be held Monday, March 21, 2022 beginning at 5:30 pm. This meeting will be held virtually with log in information provided on Interra's website at <u>www.interracu.com</u>.

Online Banking: Mobile Deposit History

Did you know that you can easily access your mobile deposit history through Interra's online banking?

- Sign into your Interra online banking app.
- Under the tab "More" select "Remote Deposit History".
- View your past mobile deposits, with the amounts and images, all in one location.

Not enrolled in online banking yet? Search the app store and download it today. Find more online banking tips and helpful videos at: www.interracu.com/onlinebanking.

Keep Your Business Protected with Positive Pay.

New Financial Health.

Interra cares about you and your financial health. That's why we partner with GreenPath Financial Wellness to provide you with free and confidential wellness tools.

You'll receive:

- access to debt management services
- free one-on-one financial counseling
- helpful financial education tools
- and more!

GreenPath financial wellness

GreenPath has been empowering people to live financially healthy lives since 1961. Interra offers this service to you for free!

Other services offered include housing services, student loan counseling, and credit report review. To learn more, call Interra at **574-534-2506** or visit <u>www.greenpath.com/interra.</u>

Presidents' Day

All Interra Credit Union branches will be closed on Monday, February 21, 2022, in observance of Presidents' Day.

Although Interra's doors will be closed on this day, our staff will be participating in training. We'll be back and ready to serve you with new ideas and excellence as we resume regular business hours on Tuesday, February 22.

Interra offers our business members Positive Pay. It's an automated fraud detection tool, designed to prevent check and ACH fraud, providing further protection for our business members and their operation.

- Allow only authorized clients to ACH debit from your account.
- Stop any ACH debit that is not from an authorized client.
- Receive alerts when an ACH debit attempt comes from a non-authorized client, allowing you to choose to decline the debit.

To learn more, contact Interra Business Services by calling 574.534.2506 ext. 7015 or by emailing businessdept@interracu.com.



Hours and Locations Visit interracu.com/hours-locations or call 574.534.2506 or 888.432.2848



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