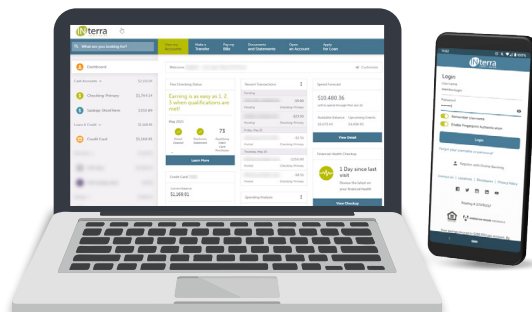


Online Banking - We're Live!

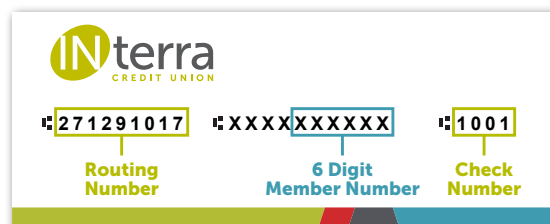
In an effort to continue to provide you with the best technology and services, Interra's online banking was updated in May. Response from users has been extremely positive recognizing the benefits of the updates and personal financial features. Here are some helpful tips when using online banking.



Member Number

The correct combination of username, member number, and Social Security Number (SSN) or Employer Identification Number (EIN) are all critical factors to login success. When determining your member number, there are a few ways you can find this.

- Your Interra check.
- Your account card.
- Contact Interra for assistance.



Login Credentials

Login credentials are recognized only for the primary account holder. For member validation, the Social Security Number and member number must be the primary account holder's. If you have multiple accounts, it is important to use the username that corresponds to the correct member number.

Username and Password

Your current username and password will log you in for the first time. For an additional level of security, you could be asked to update your password in order to meet security features of at least 12 characters that include upper and lowercase lettering, a number, and a symbol. Please do not use symbols in your username.

Username

.....

Member to Member Transfers.

An easy convenience with online banking is to transfer money from your account to another Interra member. Here are a few tips when making a member to member transfer.

- Transfers can be made using the Primary member or business name as it appears on the account.
- From your mobile device, choose TRANSFER at the bottom of the screen then choose MEMBER TO MEMBER ACCOUNTS and ADD ACCOUNT.
- From your desktop, choose MAKE A TRANSFER and then ADD A MEMBER OF INTERRA CU.
- Be sure to use the proper account number-suffix format (ie: 123456-00).

Find More Info

To best serve you, we have created a variety of additional ways to provide assistance with Interra's online banking.

- Interra's website offers an extensive FAQ including information about transfers, card controls, and even how to videos. Check it all out at interracu.com/onlinebanking.
- Online banking also offers a Search bar to provide great information once you're logged in. This is found in the top left corner under the Interra logo.
- Still stuck? Feel free to give Interra's Member Services a call at 574-534-2506.



You Can Still Sign Up

You can be a part of one of Interra's fastest growing services. Sign up today for online banking by downloading our mobile app¹ or enrolling online at interracu.com/onlinebanking.

¹Date/message rates may apply.

Grow With Interra

As a part of the credit union philosophy "people helping people" Interra is here to help our communities grow by providing lending options with competitive and low rates.

Offering a variety of lending options to fulfill your needs, our lenders are here to help you with expertise and local-decision making. Interra offers loans for such things as:

- New or used car
- Recreational vehicles (boat, RV, motorcycle or ATV)
- Personal loan
- Agribusiness
- Business Lending
- INTime Lending (for business loans up to \$150,000 with 48-hour decision-making)
- Mortgage
- Home Equity Line of Credit
- Student Lending

Find out more about our many loan options at interracu.com/personal/loans.

How To Schedule Your Next Appointment Online



At Interra, we want to continually provide you with convenient and simplified options that best serve you. By utilizing our online appointment scheduler, you can easily schedule an in-person meeting with our member advisors, lenders, and mortgage team that best fits your schedule.

On the Interra website, choose the "Contact Us" tab and then the icon that matches your meeting needs (in-person, phone or loan by phone). Then follow the remaining steps to choose the day and time that works best for you. After completing your contact information, you will select the "Schedule It" button and be all set for your next appointment.



In-Person



Member Service



Consumer Loan

Interra Mortgage Team to Host Webinar

Are you a first-time home buyer? Learn from the mortgage experts at Interra on best practices, tips, and tricks to help prepare you for the home buying process.

Join us for a first-time home buyer's webinar.

Wednesday, June 16 @ 5:30 pm EST

This webinar is open to all individuals who are in the process of purchasing their first home or who would like to learn more before they begin the process. Contact Interra's Mortgage department at **574-534-2506** or email brittanyo@interracu.com to sign-up.

Shred-It Days June 4 & 5, 2021

As a friendly reminder, Interra's annual Shred-It Days are this month! The schedule for the event is as follows:



Friday, June 4 9:00 to 11:00 am and 1:00 to 3:00 pm
Saturday, June 5 9:00 to 11:00 am

Location: Interra main office, in the Powerhouse parking lot, just southwest of the office in front of Goshen Brewing Company. Participants are encouraged to follow the directional signs and enter the Shred-It area off of Second Street near Interra's drive-thru lanes.

Mastercard® Priceless Surprises Promo

Interra is participating in Mastercard's® Priceless Surprises promotion. Every purchase you make with your Mastercard® now through 12/31/21 will earn you a chance to be surprised with a \$1,000 Mastercard® Prepaid card¹.



Using your
Mastercard®
could surprise
you with **\$1,000**



priceless surprises

¹No purchase necessary. Void where prohibited. Open only to existing Mastercard® cardholders who are legal residents of the 50 U.S. or District of Columbia, and legal age of majority before 5/10/21. PIN-based debit, international & corporate transactions ineligible. Ends 12/31/21. This contest is conducted by Mastercard. Interra CU does not choose the winner. Visit mastercard.us/communitysurprises for Official Rules & complete details.

Did You Know?

Interra's Plymouth office originally started as a business and lending location. The office has now expanded to a full-service location where you can complete all your financial needs including opening an account, making deposits, lending, business services and mortgage lending.



EQUAL HOUSING
OPPORTUNITY



AMERICAN SHARE INSURANCE

Your savings insured to \$250,000 per account. By members' choice, this institution is not federally insured.

NMLS #: 623379

Get connected today!



Hours and Locations

Visit interracu.com/hours-locations
or call **574.534.2506** or **888.432.2848**

