

Financial Relief Deadline Extended

If you have a loss of employment or are facing a hardship due to the coronavirus, **Interra is here to help you!** Members and businesses affected financially by COVID-19 can find financial assistance through Interra's **Financial Relief Package**. The deadline to apply for this assistance has been extended to May 31, 2020. The Financial Relief Package includes services such as:

- 90-day loan deferment option
- personal and auto loans with deferment
- processing fees waived on qualifying loans
- credit card options
- technology banking



Friday, June 5, 2020

9:00 to 11:00 am and 1:00 to 3:00 pm

Saturday, June 6, 2020

9:00 to 11:00 am.

Location

Interra main office, in the Powerhouse parking lot, just southwest of the office.

As a benefit to our members, Interra Credit Union is once again sponsoring the popular **Shred-It Days**. We know many of you have been busy and reorganizing files lately. Interra wants to help with the purging of old paperwork properly and safely. Shred-It Days highlight the importance of proper and safe disposal of information that can compromise your accounts or your identity.

FREE! Each member may have up to 50 pounds shredded for FREE, regardless of the number of accounts he or she has. It's only 20 cents per pound thereafter. In 2019, members had almost 27,000 pounds shredded!

A benefit of membership! Shred-It Days are for **Interra members only**. Please bring your member card, checkbook, debit card or other evidence of membership.

What should you shred? Old documents and medical records; tax records; financial, credit card and investment statements and receipts; pre-approvals and other mail solicitations; computer discs and CDs; pay stubs; expired ID cards; leases and contracts; expired credit cards, etc. It's okay to shred paper clips, staples, manila folders, duplicate check copies, old checkbooks and deposit books.

Please don't bring: Garbage, 3-ring binders, cardboard, plastic or metal. (The credit union and/or Mountain High Shredding reserve the right to refuse unacceptable items.)

Practice safety: We will continue to practice CDC safety guidelines for this event. Members will stay in vehicles while our staff volunteers collect the shredding items.



If you've played Euchre for 4 hours. We get it. We live here too.

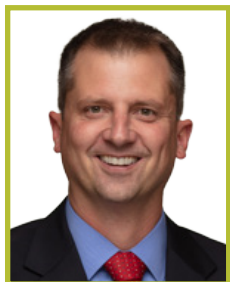
INTERRACU.COM/LOANS

**Need COVID-19 Loan Assistance?
We Offer a Financial Relief Package. Contact Us!**

Interra Election Results Announced

You voted and the results are in! The 2020 Interra Credit Union election results were announced at the 88th Annual Meeting on March 23rd.

Reelected to a three-year term on the Board of Directors was Vince Beasley. Carmen Snider was also elected to the Board of Directors to serve her first three-year term. Susan Cripe was reelected to serve on Interra's Supervisory Committee. At the organizational meeting of the Board of Directors, Tim Yoder was reelected as chairman; Bruce Stahly vice chairman; Vince Beasley secretary; Carl Stoltzfus treasurer; and Director Emeritus Loren Eash.



Vince Beasley



Susan Cripe



Carmen Snider

Online Loan Payment Updates Coming

We're excited to share that Interra's online loan payment service will be updated in mid-May. It'll have a fresh new look and increased features. Due to the update, any reoccurring loan payments will need to be set up again. More information will be communicated via email to online loan payment members in the next 2 weeks. You'll also find helpful tips soon at www.interracu.com. Be sure to watch your email in order to avoid any missed automatic loan payments.



Share Draft Reminder

Don't forget! If you have a Share Draft account, your statement and online banking will now reference the account as "Regular Checking". This is only an update to the name and will not affect any terms or service.

Memorial Day Honoring All Who Have Served

**All Interra offices will be closed Monday,
May 25, 2020.**

We're still here for you, 24/7!

- Call Interra, day or night, at 574.534.2506, even on weekends and holidays.
- Use Interra Online Banking, the mobile app and ATMs



Branch Hours and Availability

As we look forward to the *possible* reopening of our branches, understand Interra will make decisions based on government suggestions and CDC guidelines as we continue to stay focused on the safety of our members and employees.

Until our lobbies are fully open and functional again, Interra's drive-thrus will continue to be one of the best ways to serve you. During this time our drive-thrus have extended hours on **Fridays only** until 6:00 pm (excluding the Topeka office). An added convenience while our lobbies are closed is the option to make a deposit at any of Interra's night deposit boxes. These deposits are monitored throughout the day to allow for same business day processing. Simply watch your online account for the deposit transaction to know when it's been completed.

Interra's members are using our online resources and mobile banking deposits now more than ever. From online account enrollment and loan applications to chat features and mobile deposits, Interra's technology banking is always available. Even when our lobbies open back up, technology resources will still be a great option for your banking needs.

We thank you for continued trust with Interra during this time. Remember you can stay up to date on branch hours on Facebook, our website and through email communication.

Interra's Mission

It is our mission to be our members' most trusted and valued financial resource.

Get connected today!



AMERICAN SHARE INSURANCE

Hours and Locations

Visit interracu.com/hours-locations
or call 574.534.2506 or 888.432.2848

NMLS # 623379
Your savings insured to \$250,000 per account. By members' choice, this institution is not federally insured.

