

Interra Connect



Just a phone call away



For your information ...

- In compliance with Federal Banking Regulation D, all savings and money market accounts are limited to six (6) electronic/ telephone withdrawals, including overdraft protection transfers, ACH withdrawals and pre-authorized checks per month. Checking accounts are not subject to Regulation D.
- DO NOT tell anyone what your access code is, as it protects unauthorized persons from accessing your accounts through Interra Connect. If you voluntarily disclose your access code, you are responsible for any transactions resulting from that information.
- In case of errors or questions about Interra Connect, please contact Interra Credit Union immediately by phone at 574.534.2506.



Your deposits are insured to \$250,000 per account. By members' choice, this institution is not federally insured.

07/15

Expert mode

Enter a transaction from the list below, followed by # on your telephone keypad. For faster service, enter the transaction code while the Interra Connect voice is speaking

Transaction	Code
Checking/savings balance information	
Savings balance.....	1#
Checking balance.....	2#
Specific share balance.....	3#

Checking information

Checks that have cleared.....	6#
Specific check cleared.....	50#
Checks cleared by number range.....	12#
Stop payment (temporary).....	9#

Account history information

Last deposit.....	56#
History for a specific share.....	14#
Deposit history of a specific share.....	15#

ATM transactions.....	16#
ACH transactions.....	17#
Last payroll deposit.....	55#

Transfers

Savings to checking.....	20#
Checking to savings.....	21#
Share to share.....	22#
Line of credit to checking.....	27#
Line of credit to savings.....	26#
Line of credit to specific share.....	28#
Savings to loan.....	23#
Checking to loan.....	24#
Other share to loan.....	25#

Loan information

Loan payment amount/due date.....	29#
Balance for a specific loan.....	60#
Loan payoff amount/specific date.....	30#
Open loan balance list.....	5#
Loan history - specific loan.....	18#
Recent loan payments.....	32#
Line of credit advance total by month.....	33#

Mortgage inquiry.....	66#
Make a mortgage payment.....	67#

Withdrawals

Savings.....	34#
Checking.....	35#
Another specified share account.....	36#
Advance from line of credit.....	37#

Year to date information:

Dividends (shares).....	38#
Interest (loans).....	39#
IRA contributions.....	40#

Additional options

Help - list of all transaction codes.....	70#
Change to another account with a separate personal access code.....	42#
Change your personal access code number.....	43#
Switch to menu mode.....	44#
To end the call, hang up or.....	99#
Cancel feature.....	#

Interra Connect

Call from any tone phone 24 hours a day, seven days a week!

574.533.7484
877.800.3228



With Interra Connect telephone banking, your money is at your fingertips. Just follow these five easy steps to access your accounts.

1. Call Interra Connect from any touch-tone phone – 24 hours a day, seven days a week!

574.533.7484 or 877.800.3228

2. When Interra Connect answers, you will be asked to enter your six- or seven-digit member number, followed by the pound sign (#) on your telephone key pad.

NOTE: Only enter your six- or seven-digit member number. Do not enter the two digit account ID.

3. The first time you call Interra Connect, you will create a four-digit security access code of your choice. It will then ask for the social security number of the first-named person on your account for verification, followed by #.

You will then be asked to re-enter the access code you chose.

When you use Interra Connect in the future, you will enter only your member number and your four-digit access code, not the social security number.

4. The system automatically starts in **menu mode**. You can switch between menu

mode and expert mode as often as you like. (See “additional options” in menu mode to switch to expert mode).

In **menu mode** you only need to push # when prompted.

In **expert mode**, you must push # after each entry.

Interra Connect will ask you for the appropriate account ID if you have two or more accounts of the same type. You can find ID numbers on all statements and receipts. For your convenience, you may wish to record your ID numbers in the space below:

Account type

(ID = two-digit account ID)

Primary savings	ID _____
Special savings	ID _____
Checking	ID _____
Checking	ID _____
MMSA	ID _____
Loan	ID _____
Loan	ID _____
Certificate	ID _____
Other	ID _____

5. Before Interra Connect posts your transactions, it will confirm the amount. Transactions made via Interra Connect will post immediately upon completion.

Menu mode

Enter the number that matches the transaction of your choice from the menu. For faster service, enter your selection at any time during the message.

Current balances	1
Savings (share).....	1
Checking (share draft).....	2
All share accounts.....	3
Savings balance on a specific date.....	4
Open share list.....	5
Loans.....	6
Open loan list.....	7
Loan balance on a specific date.....	8
Checking information	5
Checking balance.....	1
Check number inquiry.....	2
Checking history.....	3
Check copy request.....	4
Check stop payment (temporary).....	5
Check number range.....	6

Loan information

List of open loans.....	7
Loan payment amount/due date.....	1
Loan payment history.....	2
Loan payoff amount.....	3
Line of credit advance total.....	4
Mortgage inquiry.....	5
Make a mortgage payment.....	6
Account transfers	2
Savings to checking.....	1
Checking to savings.....	2
Checking to loan.....	3
Savings to loan.....	4
Share to share.....	5
Loan to checking.....	6
Loan to savings.....	7
Loan to share.....	8
Share to loan.....	9

Withdrawals

Savings.....	1
Checking.....	2
Other shares.....	3
Loan advance.....	4

History information

Last payroll deposit.....	1
Last deposit.....	2
Share history.....	3
Loan history.....	4
Deposit history.....	5
Recent transaction activity menu.....	6
Checking history.....	1
ATM history.....	2
ACH history.....	3
Loan payment history.....	4

Additional options

Year to date information.....	1
IRA contributions.....	1
Dividends (shares).....	2
Interest (loans).....	3
Fax services menu.....	2
Change preferences menu.....	3
Change personal access code.....	1
Change to expert mode.....	2
Change language.....	3
Change to another account.....	4

Call from any touch-tone phone 24 hours a day, seven days a week!
574.533.7484
877.800.3228

Enter your six- or seven-digit member number followed by #. Then enter your four-digit personal identification number followed by # on your phone keypad.

Operating notes

To go to the previous menu.....#
 To end the call, hang up or.....*

Enter dates with six-digits.

Example: April 5, 2015 = 040515

Enter dollar amounts without decimals.
Example: \$100.00 = 10000