



Shawna Brown Named Manager Retail Branch at Interra Credit Union

IMMEDIATE RELEASE, May 5, 2025 – Liz Borntlager, Vice President, Senior Manager Retail Delivery, announced that Shawna Brown has been named Assistant Vice President, Manager Retail Branch at Interra's Plymouth branch. Brown will provide daily operations, support, and coaching for the retail team. She will also focus on membership growth and community engagement.

Brown is responsible for carrying out Interra's mission at the Plymouth branch by leading a motivated and high-performing team. With a strong focus on cultivating a positive and empowering culture, she is committed to driving results that support both the success of the team and the financial well-being of the members they serve.

"I'm most excited about mentoring others, building strong member relationships, and contributing to the growth of Interra in the Plymouth community," Brown said. "It's incredibly fulfilling to create a culture of support, development, and excellence."

Before joining Interra, Brown played a key leadership role at her previous financial institution as part of the Southern Ohio Marketing Team. There, she traveled throughout the tri-state area to coach branches on reaching their goals and driving performance. One of her most meaningful initiatives was the development of a weekly financial literacy program tailored for individuals in in-patient substance misuse recovery. The program aimed to prepare participants for a successful new chapter in life, equipping them with critical financial knowledge and confidence.

Now at Interra, Brown is focused on continued growth as a leader. Her goals include expanding community relationships, mentoring team members, and helping individuals achieve financial wellness. With an eye on long-term impact, she remains committed to continuous learning and taking on new challenges that align with Interra's values and vision for the future.

"Helping people thrive—whether it's our members or my team—is at the heart of what I do," she said. "I'm proud to be part of an organization that puts people first and supports both personal and community growth."

Brown lives in Plymouth with her husband, Jacob, and their son, Caleb. Outside of work, she enjoys cooking, gardening, traveling, attending concerts and stand-up comedy shows, and collecting vintage Pyrex.



Shawna Brown

About Interra Credit Union.

Interra Credit Union, headquartered in Goshen, Indiana, was chartered in 1932 and has assets of \$1.8 billion. The credit union's field of membership spans 24 counties in northern Indiana, with more than 325 full and part-time employees serving nearly 90,000 members. Interra currently operates 16 offices in Elkhart, LaGrange, Kosciusko, Marshall, and Noble counties in Indiana and via robust electronic services at interracu.com.

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